



Quality Policy Statement

The United Controls Group, Inc. performs high quality work based on personal integrity, adherence to professional standards, efficiency and teamwork. This commitment produces high quality projects that are delivered on time, within budget and meet or exceed customer expectations.

We will meet our quality objectives by:

- Always performing work to a professional standard of behavior.
- Working cooperatively.
- Giving the best possible service to our customers.
- Knowing, understanding, communicating, and using the best methods available to achieve our goals.
- Investing in our employees to sustain and develop their technical capabilities.
- Building trust through effective exchanges of information with our contractor, suppliers, customers and vendors.
- Delivering quality products and services.
- Continually looking for opportunities to improve our way of doing business.

Signed

Date 11-August 2015

Juan Falcone

The United Controls Group, Inc.